

**SUMMARY OF TOTAL NUMBER OF COMPLAINTS RECEIVED BY BCCC FROM 1 SEPTEMBER  
2017 TO 30 APRIL 2018**

<b>S.NO</b>	<b>DESCRIPTION</b>	<b>NO. OF COMPLAINTS</b>	<b>ACTION</b>
<b>1</b>	VALID COMPLAINTS	2740	Such complaints are specifically related to content of television programmes.
<b>2</b>	GENERIC COMPLAINTS	1449	Such complaints are not specifically related to content and are generic in nature.
<b>3</b>	OUT OF SCOPE	5374	Such complaints does not relate to content of television programmes. It also includes complaints pertaining to advertisements, films, news, quiz and non ibf member channels.
<b>4</b>	INCOMPLETE COMPLAINTS	233	The complaints where the details of complaints are not specified.
	<b>TOTAL COMPLAINTS</b>	<b>9796</b>	