

**SUMMARY OF TOTAL NUMBER OF COMPLAINTS RECEIVED BY BCCC FROM 16 APRIL 2014  
TO 31 DECEMBER 2016**

<b>S.NO</b>	<b>DESCRIPTION</b>	<b>NO. OF COMPLAINTS</b>	<b>ACTION</b>
1	<b>Complaints not relating to the Content/Suggestions * (Invalid Complaints)</b>	7098	Such complaints does not specifically relate to content
2	<b>Complaints against Advertisements</b>	624	Complaints related to advertisements should be taken up with the Advertising Standards Council of India (ASCI) at <a href="http://www.ascionline.org">www.ascionline.org</a> .
3	<b>Complaints against movies</b>	474	BCCC doesn't address complaints related to films, movie/music videos, film trailers or any other production that can be telecast only after obtaining a certificate from Central Board of Film Certification (CBFC).
4	<b>Complaints against News Content</b>	2118	Complaints relating to the content of News Channels, should be taken up with the News Broadcasters Association (NBA) through their website <a href="http://www.nbanewdelhi.com">www.nbanewdelhi.com</a> .
5	<b>Complaints against Quizzes/Prizes</b>	297	Complaints regarding Quiz programmes are not specifically related to the content of the programme. In most of the cases such complaints are referred to IBF.
6	<b>Complaints against Non IBF channels</b>	745	All the relevant complaints received against NON IBF channels are forwarded to the Ministry of Information & Broadcasting.
7	<b>Miscellaneous complaints **</b>	3917	Such Complaints are not specifically related to content and are general in nature.
8	<b>Specific Complaints</b>	5104	Decisions regarding specific complaints can be viewed under the section, 'Decisions taken by BCCC'.
	<b>TOTAL COMPLAINTS</b>	<b>20377</b>	

\* Complaints related to exaggeration in stories,twists & turns, suggestions,complaints without proper address, date & time of broadcast, complaints relating to service providers such as DTH, cable operator, sound problem, bad reception, Request for repeat telecast, request to change time of telecast, change lead role character of the programme etc.

\*\* The complaints that are not specifiially related to content and are general in nature such as: Unethical editing, unrealistic content, childish poetry, serial is not good etc.